

CIVERSO

Order no	Order date

Product Code	Product Name	Size/Length (If applicable)	Colour/Plating	Refund (Please Tick)	Exchange (Please state product name)	Reason Code	Reasons for Return
							1. Faulty/Damaged 2. Doesn't suit me 3. Not what I expected 4. Wrong size 5. Incorrect item sent 6. Changed my mind 7. Exchange

- The product code can be found on your order confirmation email. If you need further help please contact hello@civerso.com
- Please note we can only exchange items for the same value or less